



Highlights from Session 2

BUILD UP Skills European exchange meeting

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Session 2: Skilled professionals delivering high quality renovations

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Session 2: Skilled professionals delivering high quality renovations

- Guiding questions:
 - What challenges and solutions for the upskilling of professionals and to create new job profiles ?
 - How to engage professionals further in the renovation process?
 - And how to improve confidence of end-users?
- Main challenges identified:
 - Supply
 - Demand

Session 2: Skilled professionals delivering high quality renovations

- Skills needed to overcome the barriers
- What matters when choosing professionals
- What can influence the choice of professionals
- Practical solutions



- **One single point of contact**
- **Inform and raise awareness**
- **Provide technical knowledge, renovation advices**
- **Pair the skills, links to professionals**
- **Coordinate renovation and a range of individuals**
- **Manage administrative burden and uncertainty over financing**
- **Manage costs and energy performance**
- **Quality control**



Practical Solution: One-stop-shops

Policy recommendations

- Establish stable and consistent **incentives and regulation** for renovation at a **local level**
- Sponsor the development of **technical standards for whole property retrofit work** and ensure that these include **clear and measurable definitions of competencies needed**
- Adopt a **planned approach** to skills provision to balance immediate with future needs
- Ensure professionals develop **comprehensive skills**, including **soft skills**
- **Raise awareness** among final decision-makers about the importance of skills
- **Facilitate partnerships** between intermediaries/representatives (e.g. professional organisations and property owners organisations)
- Scale-up **one-stop-shops**